



**AFFIRMATIVE**  
DISPUTE RESOLUTION

## Kathleen Folkerts, M.S.

Kathleen (Fitzgerald) Folkerts is a Nebraska Conflict Specialist with formal training in resolving disputes. She received her Master's degree in Negotiation and Dispute Resolution from the Werner Institute at Creighton University in Omaha.



Ms. Folkerts is an Omaha native with a business background with entities ranging from sole proprietorships to large scale corporate structures. Most recently her primary involvement has been with non-profit companies, and currently Children's Hospital and Medical Center.

As a Conflict Specialist, Ms. Folkerts takes an adaptive approach involving three types of roles: *Ally Roles*, *Third Party Roles* and *System Roles*.

### Ally Roles

- Advocate
- Conflict Coach
  - Individual
  - Work Place

### Third Party Roles

- Mediator
- Facilitator
- Trainer
- Evaluator

### System Roles

- Designer
- Evaluator
- Ombudsman

Through these roles, Ms. Folkerts focuses on client needs and works with them to develop an effective plan to constructively engage conflict and its resolution. To do this, she applies skills acquired from both formal education and training sessions, as well as knowledge attained from collaborating with local professionals in the Alternative Dispute Resolution (ADR) field.

Ms. Folkerts is a Conflict Specialist in Omaha, Nebraska, and she is available to assist with resolving a variety of disputes, including business, community, and intense family law matters including the mediation of parenting plans.

#### Education

- M.S. in Negotiation and Dispute Resolution, Creighton University Werner Institute, Omaha, NE
- B.A. in Peace Studies with a Minor in Psychology, College of Saint Benedict, Saint Joseph, MN
- Certificates in Basic Mediation and Family Mediation, Office of Dispute Resolution as recognized by the Nebraska Supreme Court

#### Memberships & Honors

- Nebraska Mediation Association
  - Active participant of the Communication Committee
  - Inaugural Recipient of the Ron Volkmer Family Mediation Scholarship, Creighton University Werner Institute